

Plan it. Build it. Check it. Communicate it. Improve it.

At Livic Civil, quality means doing the job properly, meeting the agreed requirements, and delivering work we are proud to stand behind.

We plan carefully, communicate clearly, use the right people and resources, and make sure the finished work meets client, project and regulatory requirements.

PLAN IT

We understand what is required before we start.

We identify project requirements, quality risks and opportunities, set practical quality objectives, define responsibilities and make sure the right people, plant, materials, suppliers and subcontractors are in place.

BUILD IT

We do the work to the required standard.

Our people and subcontractors are expected to understand the drawings, specifications, controls and quality requirements that apply to their work. We use suitable materials, equipment, suppliers and subcontractors, and manage delivery in a practical and consistent way.

CHECK IT

We verify the work, not just assume it is right.

We carry out appropriate quality assurance and quality control checks across our civil construction activities, including earthworks, drainage, concrete, pavement and retaining wall works.

We maintain the documents and records needed to demonstrate that requirements have been met and address non-conformances when they occur.

COMMUNICATE IT

Clear communication supports good delivery.

We maintain open communication between clients, designers, engineers, suppliers, subcontractors and site teams so that requirements, changes, issues and expectations are understood and managed.

IMPROVE IT

We learn from every project.

We review our performance through project close-out, client feedback, internal checks, non-conformance management, corrective actions and management review.

We invest in training, coaching and on-the-job development to build the skills, knowledge and capability of our workforce. We use what we learn to continually improve our people, our systems, our delivery and the quality of our work.

THE LIVIC STANDARD

Plan it. Build it. Check it. Communicate it. Improve it.

Right people. Right information. Right result.

Livic Civil management is accountable for implementing this policy, reviewing quality performance and ensuring our quality management system remains practical, effective and appropriate to our work.

This policy will be communicated to relevant workers, subcontractors, suppliers and project partners, and reviewed periodically to ensure it remains current and suitable for Livic Civil.

Signed:



Managing Director



06 July